**Sally Saltwater**

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**Education**

**Indiana University** May 2020

Bachelor of Science, GPA: 3.5/4.0 Bloomington, IN Major: Ballet

Minor: Sociology

**Customer Service Experience**

Macy’s August 2016 - present

*Sales Associate* Bloomington, IN

* Assist customers in finding their merchandise items throughout the store in a timely manner in order for all customers to feel appreciated and satisfied
* Stock new merchandise that is brought into the store and organize all apparel throughout the store in an efficient manner
* Collaborated with managers to design floor layout as well as mannequin attire using flow charts and corporate suggestions in order to promote the most recent styles of the season

Olive Garden December 2015 - July 2016

*Waitress* Indianapolis, IN

* Communicated with customers at their table resulting in the correct orders placed and display explicit customer satisfaction so the restaurant is very well represented
* Conferred with cook staff after taking orders to ensure the food is prepared correctly and timely resulting in a smoothly run restaurant/cooking system and customers return back
* Greeted customers at the personal assigned tables and took their orders by inquiring about every customer’s needs and wants for their meals to ensure customer satisfaction was high

**Ballet Experience**

IU Jacobs School of Music October 2016 - present

*Ballet Teacher* Bloomington, IN

* Lead dance lessons for ages three to nine year olds various beginner level dance techniques to prepare for the fall performance at the Jacobs School of Music at Indiana University’s campus
* Teach intermediate level ballet skills to older participants on a one on one level throughout a duration of private lessons in order to aid the dancers in various skills and techniques to improve their understanding of ballet and improve their talent

Windfall Dance Company August 2016 - present

*Volunteer* Bloomington, IN

* Assist the dance company management with tracking dance session participation by sufficiently operating the programming systems in order for the data to be accurate for comparison of programs
* Lead dance lessons for ages between five and twelve on basic postures and technique to help improve their dance skill knowledge