Sally Saltwater

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555-555-5555

**Education**

Indiana University May 2020

Bachelor of Science in Music and an Outside field of Entrepreneurship Bloomington, IN

GPA: 3.4/4.0

Hudson and Holland Scholars Program (top 20% of high school class, 3.2 + GPA)

**Music Performance Experience**

Classical Connections February 2016- Present

*Member* Bloomington, IN

* Outreach to underserved children within the Bloomington community by hosting monthly community events.
* Introduce young underserved children to the power of music through musical performance educational engagement, and interpersonal development.

Templeton Elementary School January 2016-May 2016

*Music Teacher/Volunteer* Bloomington, IN

* Interacted with children in 3rd and 4th grade in their music class, by assisting the teacher with introduction of instruments and musical selections, to help them prepare for the musical concerts students would put on during the school assembly.
* Engaged with students through music in an after-school program that was designed to encourage positive mentoring relationships with individuals from the community.
* Collaborated with music teacher biweekly to share and devise effective strategies for teaching students’ materials.

**Communication/Customer Service Experience**

Target January 2014-May 2015

*Sales Associate* Bloomington, IN

* Resolved customer complaints by corresponding with customers with empathy and following up with store errors in order to provide quality customer service
* Processed incoming merchandise using the store’s cataloguing system to make sure that the correct number of products was being received and distributed
* Promoted store promotions and sales by informing customers via word of mouth, to increase store revenue during peak seasonal promotional times

Hollister Co. October 2014-August 2015

*Sales Associate*  Indianapolis, IN

* Assisted customers with trying on items, finding appropriate sizes, and completing purchases by providing quality customer service/care to all patrons
* Prepared for upcoming promotions and store changes by rearranging stock, retagging merchandise, and adding signage to ensure that the store was both clean and visually pleasing.